



YOUR RIGHTS UNDER

TITLE VI OF THE

CIVIL RIGHTS ACT OF 1964

Lake Area Industries provides equal opportunity in all programs that receive federal assistance. Facilities, programs, and services sponsored by Lake Area Industries are available to all eligible persons regardless of race, color, or nation origin

--Title VI of the Civil Rights Act of 1964

If you feel you have been discriminated against in any program because of race, color, or national origin, contact your Title VI coordinator.

Lake Area Industries ofrece igualdad de oportunidades en todos los programas que reciben asistencia federal. Instalaciones, programas y servicios patrocinados por Lake en industrias están disponibles para todas las personas elegibles sin importar su raza, color u origen nacional

--Title VI de la Ley de Derechos Civiles de 1964

Si usted siente que ha sido discriminado en cualquier programa por motivos de raza, color u origen nacional, póngase en contacto con su coordinador de Título VI.

Lake Area Industries is committed to ensuring that no person is excluded from participating in, or denied the benefits of its transportation service on the basis of race, color or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1>A. If you feel you are being denied participation in or being denied benefits of the transportation services provided by Lake Area Industries or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, inquiries should be directed to the Title VI Coordinator, 1720 North Business Route 5, Camdenton, MO 65020 (573)346-7934.

Lake Area Industries
1720 North Business Route 5
Camdenton, MO 65020
Tel. (573)346-7934
Fax (573)346-1214
www.lakeareaindustries.org

Attachment C

Title VI Notice to the Public

Long Title VI Notice

Your Rights Under Title VI

Lake Area Industries operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the 1964 Civil Rights Act. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with our company.

Any such complaint must be in writing and filed with this company within 180 days following the date of the alleged discriminatory occurrence. For information on our nondiscrimination obligations or how to file a complaint, please contact Lake Area Industries by any of the methods listed below.

Lake Area Industries

Phone 573-346-7934

Fax 573-346-1214

E-mail laiinc@lakeareaindustries.org

Mail or in-person visits:

1720 North Business Route 5, Camdenton, MO 65020

You may also visit our website at www.lakeareaindustries.org

If information is needed in another language, contact 573-346-7934

Notice to the Public

Lake Area Industries posts Title VI notices on our company's website, in public areas of our company, and in our company vehicles.

Lake Area Industries operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by Lake Area Industries, you may file a Title VI complaint by completing, signing, and submitting the company's Title VI Complaint Form.

How to file a Title VI complaint with Lake Area Industries:

1. A grievance form is available on our website at www.lakeareaindustries.org or at our office facility at 1720 North Business Route 5, Camdenton, MO 65020 or by calling 1-573-346-7934, ask for Title VI Program Officer and one can be mailed to you.
2. In addition to the complaint process at Lake Area Industries, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, and Region 7, 901 Locust Street, Suite 404, Kansas City, MO 64106 or telephone 816-329-3920.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact Lake Area Industries office at 573-346-7934.

Attachment I

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. Specifically, Title VI provides that “no person in the United States shall, on the ground of race, color, or national origin, be excluded from any program or activity receiving Federal financial assistance (“42 U.S.C. Section 2000d).

Lake Area Industries is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation service on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1>A. If you feel you are being denied participation in or being denied benefits of the transportation services provided by Lake Area Industries, or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, our contact information is:

Title VI Coordinator
Lake Area Industries
1720 North Business Route 5
Camdenton, MO 65020
Tel. (573)346-7934
Fax (573)346-1214
www.lakeareaindustries.org

**Attachment D
Lake Area Industries
TITLE VI COMPLAINT FORM**

“No person in the United States shall, on the basis of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

If you feel that you have been discriminated against in the provision of transportation services, please provide the following information to assist us in processing your complaint. Should you require any assistance in completing this form or need information in alternate formats, please let us know.

Please mail or return this form to:

Compliance Manager
Lake Area Industries
1720 North Business Route 5
Camdenton, MO 65020
www.lakeareaindustries.org
Tel. (573)346-7934 Fax (573)346-1214

1. Complainant's Name:		
a. Address:		
b. City:	State:	Zip Code:
c. Telephone (include area code): Home () or Cell ()		Work
() -		() -
d. Electronic mail (e-mail) address:		
Do you prefer to be contacted by this e-mail address () YES () NO		
2. Accessible Format of Form Needed? () YES specify: _____ () NO		
3. Are you filing this complaint on your own behalf? () YES If YES, please go to question 7. () NO If no, please go to question 4.		
4. If you answered NO to question 3 above, please provide your name and address.		
a. Name of Person Filing Complaint:		
b. Address:		
c. City:	State:	Zip Code:
d. Telephone (include area code): Home () or Cell ()		Work
() -		() -
e. Electronic mail (e-mail) address:		
Do you prefer to be contacted by this e-mail address () YES () NO		
5. What is your relationship to the person for whom you are filing the complaint:		

6. Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party. () YES, I have permission. () NO, I do not have permission.		
7. I believe that the discrimination I experienced was based on (check all that apply): <input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin (classes protected by Title VI) <input type="checkbox"/> Other (please specify)		
8. Date of Alleged Discrimination (Month, Day, Year):		
9. Where did the Alleged Discrimination take place?		
10. Explain as clearly as possible what happened and why you believe that you were discriminated against. Describe all of the persons that were involved. Include the name and contact information of the person(s) who discriminated against you (if known). <i>Use the back of this form or separate pages if additional space is required.</i>		
11. Please list any and all witnesses' names and phone numbers/contact information. <i>Use the back of this form or separate pages if additional space is required.</i>		
12. What type of corrective action would you like to see taken?		
13. Have you filed a complaint with any other Federal, State, or local agency, or with any Federal or State Court? <input type="checkbox"/> YES if yes, check all that apply. () NO a. <input type="checkbox"/> Federal Agency (List agency's name) b. <input type="checkbox"/> Federal Court (Please provide location) c. <input type="checkbox"/> State Court d. <input type="checkbox"/> State Agency (Specify Agency) e. <input type="checkbox"/> County Court (Specify Court and County) f. <input type="checkbox"/> Local Agency (Specify Agency)		
14. If YES to question 14 above, please provide information about a contact person at the agency/court where the complaint was filed.		
Name:	Title:	
Agency:	Telephone: () -	
Address:		
City:	State:	Zip Code:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date is required:

Signature

Date

If you completed Questions 4, 5, and 6, your signature and date is required:

Signature

Date